



Patient and Family Advisory Council (PFAC)

Rosa Militano and Helen Sklarz

St. Michael's

Inspired Care. Inspiring Science.

Patient and Family Advisory Council (PFAC)

St. Michael's Hospital Kidney Transplant Program

Goal:

- To put the patient at the centre of **everything**; and to provide the best possible experience for kidney patients, living donors and families.



Patient and Family Advisory Council (PFAC)

- The PFAC is a forum to discuss, share ideas and provide feedback on kidney transplant clinic initiatives, projects, and program changes that relate to the patient experience
- First meeting September 2017



Patient and Family Advisory Council (PFAC)

Committee Members

Lucy Chen, **Staff Co-chair** & case manager in the transplant clinic

Helen Sklarz, **Volunteer Co-chair**, recipient 6 years

Claudette Alexander, recipient 2.5 years

Jennifer Choo Chee, recipient 9.5 years

John Dilallo, recipient 1 year

Stephen Hutchinson, recipient

Peter Legat, recipient 13 years

Rosa Militano, support person to a recipient

Fernanda Shamy, Post-Transplant Clinic Nurse & PFAC staff member



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Projects to Date

- Group Classes for Post-Transplant Education
- Post-Transplant Guide
- Connect & Learn
- Pre-Transplant Information & Education



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Join Us!!!

If you:

- ✓ Have had a kidney transplant or are a living donor or a support person to a kidney transplant patient
- ✓ Would like to help the transplant team at St. Mike's improve the lives of all transplant recipients and caregivers
- ✓ Enjoy exchanging views and ideas in a committee environment
- ✓ Would like input to transplant education and information materials



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Join Us!!!

If you:

- ✓ Like researching, reading and providing feedback through written reports
- ✓ Are available to attend meetings at St. Mike's for 2 hours (currently Friday mornings) once a month from September to June
- ✓ Are prepared to make a commitment for a minimum of one year
- ✓ Are interested in being part of a unique team of people who have a common bond, like to share information and connect with each other.



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Join Us!!!

If your answer is **YES!** We encourage you to join us!

Contact **Lucy Chen**, Case Manger, Kidney Transplant/Diabetes Office &
Staff Co-Chair, Kidney Transplant PFAC

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