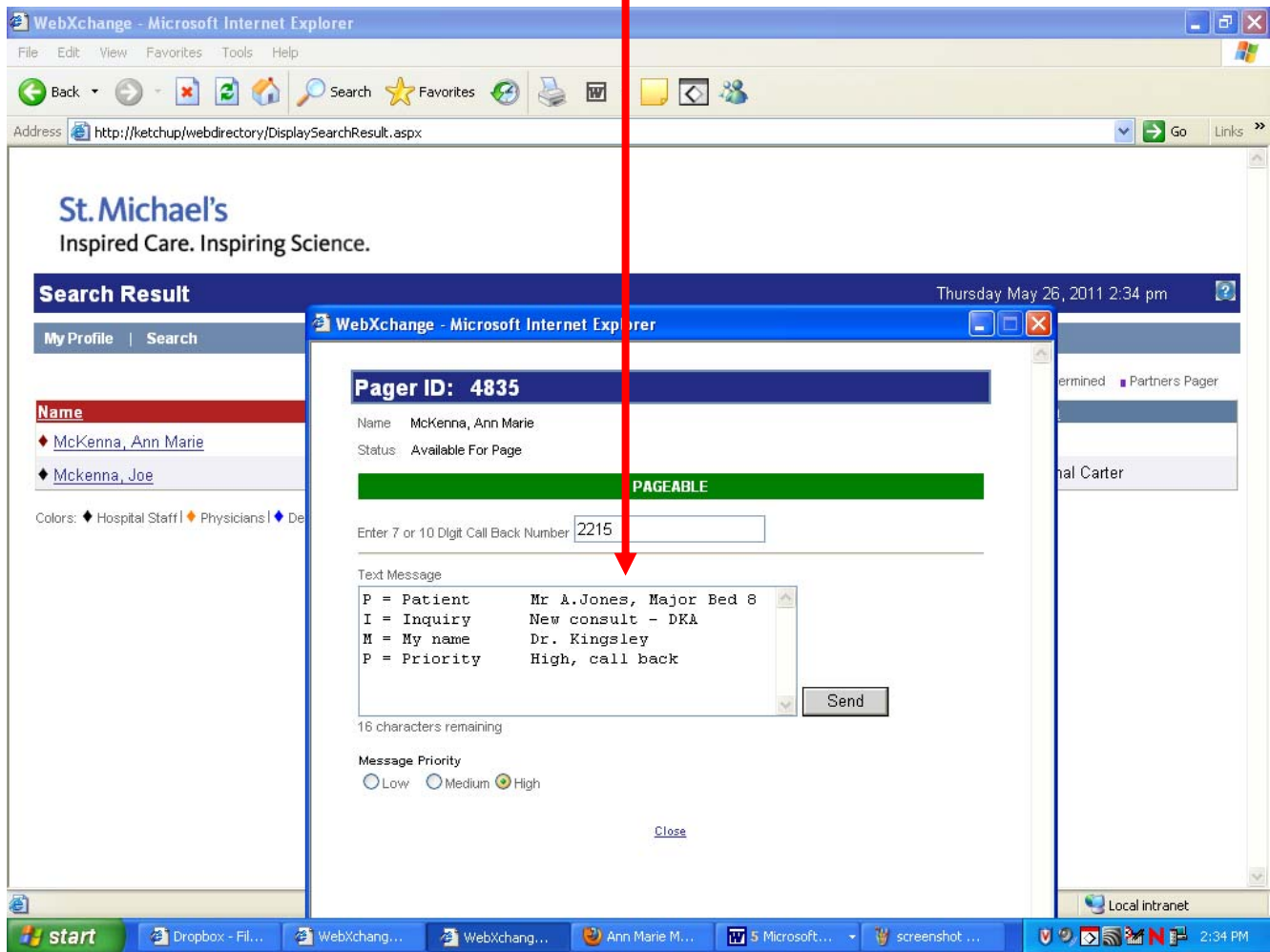


Enhanced Communication Project: ED-GIM Standard Messaging Format

When sending a text message, don't forget to "PIMP" the resident!

- P** Patient ID (name, bed #)
- I** Information/ Inquiry for clinician
- M** My name (and job – RN, MD, Clerical...)
- P** Priority – text or telephone back?

Sample message for a new consult:



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Sample Clinical Question for patient **admitted to or being followed by GIM:**

The screenshot shows a Microsoft Internet Explorer browser window displaying a search result for a pager ID. The browser's address bar shows the URL: `http://ketchup/webdirectory/DisplaySearchResult.aspx`. The page header includes the St. Michael's logo and the tagline "Inspired Care. Inspiring Science." The search result is for "Pager ID: 4835" and lists the name "McKenna, Ann Marie" with a status of "Available For Page". A green bar labeled "PAGEABLE" is visible. Below this, there is a field for "Enter 7 or 10 Digit Call Back Number" with the value "2215". A "Text Message" form is open, containing the following text: "P = Patient Mr A. Jones, Major Bed 8", "I = Inquiry Blood Sugar 16, K 4.0", "Adjust IV infusion rate?", "M = My name Jane RN", and "P = Priority Urgent, call back". A "Send" button is located to the right of the text message field. The browser's taskbar at the bottom shows several open applications, including "Dropbox - Fil...", "WebXchang...", "Ann Marie M...", "5 Microsoft...", and "screenshot E...". The system clock in the bottom right corner shows "2:37 PM". A red arrow points from the top of the browser window down to the text message form.